

International Guard Services

Retail Center and Mall Security



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Why you need us:

Retail shopping centers and malls must maintain a safe environment and protect their customers while deterring theft and catching perpetrators. IGS' retail center and mall security services are designed to increase customer and employee safety while reducing theft.

We deliver a powerful — but approachable — security presence to deter criminal activity while addressing customer service related needs and directions. Our security officers are prepared to meet your high expectations for retail security management and will help limit your facility's risk and liability.

About our guards:

When selecting our security officers we put them through an extensive screening and hiring process that consists of criminal background check, drug and alcohol screening, writing and communications test and interviews to ensure the officer's abilities and skill set will surpass our client's expectations.



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IGSprotection.com

(281) 822-6700



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Reduce theft and increase overall retail center security

Our loss prevention investigators and security officers also work with retailers, malls and the service industry to prevent theft and shrinkage. For large facilities, such as malls, we typically approach security with a multi-method system such as:

- Highly visible uniformed security officers deter thieves by performing patrols on foot or in a highly visible and marked patrol vehicle.
- Professional loss prevention investigators wearing plain clothes detect and respond to thieves “on the ground.”
- CCTV operators can direct the investigators and security personnel to approach shop-lifters and thieves, while at the same time contacting law enforcement for assistance.

A complete team like the one in this example can be operated and managed by one company ensuring all personnel are on the same page and operating cohesively.

Why we are better:

International Guard Services is constantly assessing and reassessing our security personnel. Our first assessment is through an extensive hiring process. We follow up the state mandated requirements with various verbal, written and communications tests ensuring a well-versed security professional. Every account has a supervisor who performs quality control audits and moral checks. The supervisors are in direct contact with the owner of our company, making needed changes a swift process. The end goal is to meet our client's security objectives with the right security personnel.

Our security company provides:

- Highly trained loss prevention investigators
- Armed and unarmed security officers
- Highly marked and professional patrol vehicles
- Experienced CCTV operators
- Experience and techniques to reduce theft and shrinkage

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